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Wilderness Survival Skills BOOKING PACK

Please ensure you have read and fully understood our terms and conditions before signing this form.

The booking process will be completed and your booking confirmed upon receipt of this form, the medical emergency information, signed declaration and deposit payment or payment in full. Please use block capitals and send back either by email or post (postal address will be sent by email).

Each participant of the course must print and complete this information.

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Title: First name: Surname:

Male / Female Date of birth:

Address:

Postcode:

Tel: Home: Tel: Work: Mobile No.:

Email:

All correspondence from Wilderness Survival Skills will be via email. If you would also like to receive further correspondence by post please indicate here:

Course title: Course date:

Method of transport:

Do you require transport from the railway station?

Do you have any special dietary requirements or allergies?

If yes, please give details:

Please inform us if there are any changes to the details above.

Wilderness Survival Skills TERMS AND CONDITIONS

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Each participant of the course must print and sign this declaration.

Once a completed booking form has been accepted in writing by Wilderness Survival Skills all the persons named on the booking form (the client or clients) will have entered a binding contract on the basis of these terms and conditions. If you have any questions please contact us using the details on the contacts page.

Agreement:

Agreement, based on the outlined terms and conditions, arises upon fulfilment of all of the following:

Receipt of a fully completed booking form accompanied by the correct deposit or full payment which must be either a successfully completed bank transfer or cleared cheque

The clients signature on the course booking form

Written acceptance by Wilderness Survival Skills

The agreement is between the client on the booking form and Wilderness Survival Skills and is the sole agreement between those two parties.

Wilderness Survival Skills reserves the right, without need to give reason and at its discretion, to refuse a booking to any party or individual. Under these circumstances any payment received will be returned.

The agreement is governed by English law.

Payment:

The balance of the fees as specified must be paid in full by the date specified on the booking form, or if no date is specified no later than 8 weeks prior to the course start date.

If not paid, Wilderness Survival Skills reserves the right to treat the agreement as cancelled by the client or clients.

As stated below, bookings made within 8 weeks of the commencement of the course must be accompanied by payment in full.

Cancellation by client or clients:

If the booking is cancelled by the client for any reason, the following charges will apply:

Cancellation more than 8 weeks before course – deposit forfeited

Cancellation 4 – 8 weeks before the course – 50% of fee payable

Cancellation less than 4 weeks before the course – 100 % of fee payable

Failure to attend a course will be deemed as a cancellation, therefore all funds will be forfeited

The client must acknowledge that it is reasonable for such charges to arise due to the large amount of preparation and planning during the build up to each course

Wilderness Survival Skills reserves the right to cancel all and any bookings without reason or

notice. In this unlikely event, all funds will be refunded.

Cancellation of a course by Wilderness Survival Skills:

In the event that Wilderness Survival Skills cancels a course all monies will be refunded in full or if preferred, transferred over to another course as a deposit or full payment depending on the cost of the course. Wilderness Survival Skills requires a minimum number of six students to enable a course to run.

Variation of a course run by Wilderness Survival Skills:

Wilderness Survival Skills courses are run entirely outdoors and are therefore, at the mercy of any natural variables including the weather. Whilst every effort is made to deal with such variables, there may be occasions when, through no fault of Wilderness Survival Skills, changes to the course content and itinerary may have to be made. The client acknowledges that due to natural variables it may be necessary to alter or modify a course and that in such circumstances it is not reasonable for Wilderness Survival Skills to be liable for any losses incurred and Wilderness Survival Skills liability is limited accordingly.

Client conduct during a course:

Wilderness Survival Skills clients are expected to conduct themselves in a reasonable manner at all times and to comply with the reasonable instructions and leadership of Wilderness Survival Skills instructors. Wilderness Survival Skills reserves the right to remove any client or clients from the course at the instructors/ leaders absolute discretion with out recourse to repayment for that course and against the client or clients will if necessary. Circumstances in which this might occur include (without limitation) disorderly or abusive conduct, intoxication, failure of control over children, inadequacy of clothing or equipment, incapacity or inability to meet the rigours of the course. In such circumstances the client will not be entitled to a refund of monies and Wilderness Survival Skills will not be liable for any losses so resulting. The client will on demand reimburse Wilderness Survival Skills its reasonable costs of effecting the clients removal from the course.

Liability:

Wilderness Survival Skills courses take place in a woodland setting completely out of doors and are by their nature, not completely free from hazard. While all reasonable precautions are taken to minimize the risks clients must accept that accidents, including serious injury and death, can occur without Wilderness Survival Skills being at fault. The client must also recognize that Wilderness Survival Skills or Fonthill estate is not responsible for any loss or damage to the personal property of the client including vehicles, money, clothing, or equipment. Wilderness Survival Skills will only accept liability for physical injury to a client that is shown to result from negligence on the part of Wilderness Survival Skills. Wilderness Survival Skills takes no responsibility for any loss or injury occurring as a result of the clients' failure to follow instruction. Wilderness Survival Skills also takes no responsibility for any loss or injury occurring as a result of instruction or information to the client from anyone other than Wilderness Survival Skills instructors.

Subsequent instruction by client or clients:

Wilderness Survival Skills courses are taught by experienced instructors. It is not intended that any instruction provided to a client or clients while participating in a Wilderness Survival Skills course will in any way qualify that/ those client or clients to instruct any third party and no warranty is made to that effect. Wilderness Survival Skills therefore excludes any liability to any third party in respect of loss or damage incurred by that third party whilst using skills taught to them by a Wilderness Survival Skills client or clients.

Insurance:

Wilderness Survival Skills is covered to a level of £5,000,000 for public liability and is insured as an Outdoor Activities Provider.

Complaints:

In the unlikely event that a client or clients has cause for complaint about a Wilderness Survival Skills course, the complaint must be made to Wilderness Survival Skills instructor during the course in order that corrective action can be taken if necessary. The client must acknowledge that it is unreasonable to take no action during a course but instead, complain later. However, should a problem not be resolved, complaint should be made in writing within 28 days or it will not be upheld.

Medical condition and fitness:

The client must complete and sign the declaration on the medical emergency contact form prior to course commencement. All medical information provided will be treated in the strictest confidence. Fitness requirements for Wilderness Survival Skills courses are outlined in each course description. Wilderness Survival Skills cannot be held responsible for illness occurring as a result of an ongoing medical condition or poor fitness level. Wilderness Survival Skills advises all clients to seek their own doctors advice before booking a course.

Damages and loss of equipment:

Wilderness Survival Skills reserves the right to charge for the cost of replacement or repair of items of equipment lost or damaged during a course.

Vehicles:

Vehicles bought to Wilderness Survival Skills courses are parked in the parking areas used by Wilderness Survival Skills at the owners own risk.

Declaration

I agree that I have read and fully understand the terms and conditions of Wilderness Survival Skills.

Signed Date:

Print name: